

Ensure the proper functionality of equipment & train all plant personnel on the proper maintenance of the system with our Service Start-Up Program

## Start-Up Assistance

A CIC field service engineer will travel to site for initial system checkout & startup (equipment must be installed, tubed, and wired prior to their arrival), they will:

- Perform a complete inspection of installation, sample and utility interconnection, as well as power wiring, prior to instrument start-up
- After verifying that installation is correct, they'll assist in calibrating, testing all I/Os (interlocks) and putting the equipment into operation

## **On-Site Training**

- Get on-site training in theory, system operation, maintenance, & troubleshooting, as well as a hands-on demonstration at the equipment site (keep class sizes to 12 or less)
- Receive an in-depth manual

## Warranty Extension

• 12 months from time of start-up

## HOW TO ORDER Prepaid Service Start-Up:

- STARTUP: A firm fixed day rate applies for this option.
- This option must be included and prepaid with the analyzer invoice for the warranty extension and fixed rates to be applied.
- A certificate will be delivered that can be redeemed at any time, which gives preferential priority in the scheduling.
- Pricing includes travel and labor costs for specified number of days during normal business hours. Travel days are Monday Thursday. Otherwise costs are subject to change.
- Three weeks advance notice to schedule, otherwise costs are subject to change.
- \* These services can also be purchased separately, at a later date, through our service department. Warranty extension will not apply. Pricing may vary.

